



Frequently Asked Questions for Residents of Seattle

Where can I get my City of Seattle Prescription Discount Card?

City of Seattle Prescription Discount Cards are available at the following locations in the city: public health centers, neighborhood service centers, libraries, community centers, and family centers.

Or, discount cards may be printed from any computer. Visit www.caremark.com/nlc and click “print a card” then type **Seattle** in search box. One discount card may be shared by all family members.

I just received my card. Can I use it right away?

Yes, use your card to start saving immediately. There is no enrollment form required. Present your prescription discount card at a participating retail pharmacy when you fill or refill your prescriptions.

Which pharmacies accept my card?

Most major retail pharmacy chains such as Walgreens, CVS, Wal-Mart and Rite Aid and many local independent pharmacies accept your prescription discount card. Visit www.caremark.com/nlc and click “**locate a pharmacy**” or call toll-free 1-800-516-1873 for a complete list of participating retail pharmacies.

How much will I save?

While savings on each prescription may vary, this program saves an average of 23 percent off of the pharmacy’s regular retail prices for prescription drugs.

Can I use my card to get discounts on over-the-counter products and non-prescription medications?

Not usually. However, discounts are available for many diabetic supplies.

How is this prescription discount program different from traditional prescription insurance?

This plan is not insurance; it is a prescription discount program. The card provides immediate discounts at the pharmacy. Upon presenting your card to the pharmacist, you will pay the lower of a discounted price or the pharmacy’s regular retail price.

Can I use my prescription discount card with my current insurance benefit to reduce my costs?

Your card cannot be used in conjunction with other insurance. However, you are able to use your card to purchase prescriptions that are not covered by these plans.

